

# IMPORTANT INFORMATION FOR ALL FAMILIES

## Child Care Subsidy (CCS)

MyGov / Centrelink

## Xplor Child Care Management System (CCMS)

### CCS-MyGov-CWA

There is an element of the new Child Care Subsidy (CCS) which will impact on families who use OSHC only during vacation care or infrequently.

After 12 weeks of not using OSHC, your enrolment ends and you will not get CCS unless you make a booking in oshc, log onto Xplor and agree to CWA then MyGov and re-confirm.

All vac care only families (and irregular users) please go into Xplor

<https://home.myxplor.com/>

and MyGov ASAP.

**All you need to do after 8 weeks of not using care is:**

**Make a booking in service**

**Log into [home.myxplor.com](https://home.myxplor.com/)**

**CCS Agreements**

**A complying Written Agreement (CWA) will appear**

**"I agree" (button at bottom of page, this needs to be done for each child)**

**Then go to:**

**My Gov**

**Centrelink**

**Child Care Subsidy**

**Enrolments**

**'Confirm' enrolment**

Friendly reminder CCS drops off of your account if you haven't used care for 12 weeks. Please don't hesitate phone or email if you have any difficulties re registering.

**Alicia Flowers**

**Director**

Out Of School Hours Care

Torrensville Primary School

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### Vacation Care Accounts

Accounts are automatically emailed to you. Some accounts have been found in junk mail. If you are having trouble seeing your oshc account please follow instructions below:

#### **Xplor web**

1. Log in through <https://home.myxplor.com/>
2. Click on accounts
3. Enter the start and end date you would like to generate for the statement period and click on "submit"
4. Your statement will now be generated in PDF for you to view

#### **OSHC Direct Debits**

1. log on [https://home.myxplor.com](https://home.myxplor.com/)
2. Click on 'Auto-debit Setup' on the left-hand side. The screen should look similar to: You will be directed to Ezidebit
3. Please complete your details on the online form and submit.

If you would like to modify your direct debit details in Xplor please:

Log in to your account > On the main menu, click 'Auto-Debit Setup' > Edit Account > Change bank details > Save.

**\*You can keep your Vacation Care account up to date by making regular Eftpos payments at the service.**

**\* Feel free to call us on 8354 0837 to make a payment or check your balance**

